

Privacy Policy – Green Cross Netherlands

Green Cross Nederland (hereafter: GCNL), located at Ridderstraat 23, 6511 TM Nijmegen, is responsible for the processing of personal data as shown in this privacy statement.

GCNL handles your personal information in a confidential and careful manner. By means of this privacy statement we want to inform you about how we process your personal data and for what purposes. This privacy policy applies when you use the website and / or services of GCNL.

1. About us

If you have any questions about the processing of your personal data or about this privacy statement, please contact us via:

Green Cross Nederland
Ridderstraat 23
6511 TM Nijmegen
+31 40 7878787 (kantoor)
info@gcnl.nl
www.gcnl.nl

For all additional information about the protection of personal data you can visit the website of the Personal Data Authority: <https://autoriteitpersoonsgegevens.nl>

2. What is personal data?

Personal data is all information about an identified or identifiable natural person.

3. The personal data that we process

GCNL processes your personal data because you use our services and / or because you provide these to us yourself. Below you will find an overview of the personal data that we process:

- First and last name
- Gender (for the salutation)
- Address data
- E-mail address

- Bank details (with regard to donations)

4. Special and/or sensitive personal data that we process

Our website and / or service does not intend to collect data about website visitors under the age of 16. Unless they have permission from parents or guardian. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, to prevent data about children being collected without parental consent. If you are convinced that we have collected personal data about a minor without that permission, please contact us via info@gcnl.nl and we will remove this information.

5. Purposes for processing personal data

GCNL processes your personal data for the following purposes:

- sending our newsletter and / or advertising brochure;
- processing and managing your donation;
- be able to call or e-mail you if this is necessary to be able to perform our services;
- fundraising;
- meeting statutory financial and tax obligations;
- to inform you about changes to our services and products;
- to deliver goods and services to you;
- GCNL also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

6. Foundations and legitimate interests

The processing of personal data takes place on the basis of the following principles from Article 6 of the General Data Protection Regulation:

1. your permission;
2. execution of an agreement with you;
3. legal obligation;
4. the performance of a task in the public interest;
5. legitimate interest of GCNL or a third party.

7. Automated decision making

GCNL does not take decisions on the basis of automated processing about matters that can have (significant) consequences for people. These are decisions that are made by computer programs or systems, without a human being (such as a GCNL employee) among them.

8. How long we keep personal data

GCNL stores your personal data to analyze the origin of our income and to coordinate future marketing activities. We do not store your data longer than is strictly necessary to achieve the purposes for which we have collected your data.

We use the following retention periods for the following (categories) of personal data:

Category	Retention period	Reason
Personal data for newsletter, delivery of products, informing about events, etc.	As soon as you unsubscribe from our newsletter you will be immediately removed from our system.	We save this information to keep you informed of new products / services.
Personal data regarding donation made.	We keep your data for as long as required by law.	We save this data in order to process your donation and to enable you to make a donation.
Personal data for the contact form.	We will keep your data for as long as required by law or until you request us to delete your data.	We save your data to maintain contact with you.

9. Sharing of personal data with third parties

GCNL shares your personal data with various third parties if this is necessary for the execution of the agreement and to comply with a possible legal obligation. We enter into a processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. GCNL remains responsible for these processes. In addition, GCNL provides your personal data to other third parties. We only do this with your explicit permission.

We share your data with the following third parties, including our processors:

- Hosting of our website
- Accountant
- Mail servers

- Telephone services
- Payment services
- Delivery services

We try to process your data within the EEA as much as possible. We have concluded a processing agreement with all processors.

10. Cookies, or similar techniques, that we use

GCNL uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. GCNL uses cookies with purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work properly and to optimize it. In addition, we place cookies that track your surfing behavior so that we can offer customized content and advertisements.

On your first visit to our website, we have already informed you about these cookies and have asked permission to place them.

You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information that was previously saved via the settings of your browser. For an explanation, see: <https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

Cookies are also placed on this website by third parties. These are, for example, advertisers and / or social media companies. For this we refer to our cookie policy.

11. Your rights

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your possible consent for data processing or to object to the processing of your personal data by GCNL and you have the right to data transferability. This means that you can submit a request to us to send the personal data that we hold about you in a computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to info@gcnl.nl.

To ensure that the request for inspection has been made by you, we request that you send a copy of your proof of identity with the request. Make in this copy your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen service number (BSN) black. This is to protect your privacy. We will respond to your request as quickly as possible, but within four weeks.

GCNL would also like to point out that you have the possibility to file a complaint with the national data protection authority, the Dutch Data Protection Authority. You can do this via the following link: <https://autoriteit-individuele-gegevens.nl/nl/contact-with-de-autoriteit-individuele-gegevens/tip-ons>

12. How we protect your personal data

GCNL takes the protection of your data seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you have the impression that your data is not properly secured or there are indications of abuse, please contact our customer service or via info@gcnl.nl. GCNL has taken the following measures to protect your personal data:

- Only the necessary employees and parties have access to personal data;
- Security software, such as a virus scanner and firewall;
- The website is built in a secure environment, using encryption by TLS (formerly SSL). We send your data via a secure internet connection. You can see this on the address bar 'https' and the padlock in the address bar;
- DKIM, SPF and DMARC are three internet standards that we use to prevent you from receiving emails on our behalf that contain viruses, are spam or are intended to obtain personal (login) data;
- Alarm systems;
- Safes.

13. Changes

We reserve the right to change this privacy statement at any time, for example if the law changes. We will publish changes on the website.

Monday, August 19, 2019